

**Booking & Payment**

Bookings are not secured until full payment is received.

Prior to booking the following applies:

- Full payment is due 7 days after the date of the invoice for tours that are booked more than 7 days in advance
- Full payment is due 3 days after the date of the invoice for tours that are booked less than 7 days in advance
- Full payment is due within 24 hours for tours that are booked less than 48 hours in advance

**Cancellation & Change of Date**

Midwest Adventure Tours must be contacted via email or text to cancel or reschedule a tour. Rescheduled dates & tour cost are subject to change due to availability and minimum booking number requirements. If a booking is cancelled, altered or rescheduled the following fees apply:

- If notice is given more than 7 days prior to departure the passenger will receive a full refund or the option to reschedule
- If notice is given within 48 hours prior to departure the passenger will receive a 50% refund or the option to reschedule
- If a passenger fails to cancel or reschedule within 24 hours prior to departure a refund or the option to reschedule will be refused
- Passengers who fail to board on the day of departure will be refused a refund and the option to reschedule

**Change of Date - (Group Bookings)**

- If notice is given more than 3 - 7 days prior to departure the group or organisation reschedule date must be rebooked within 2 months from the original departure date.
- If notice is given less than 48 hours prior to departure, the group or organisation will be charged an additional 10% to take the revised date. This may be considered a cancellation, and cancellation fees may apply.



If Midwest Adventure Tours is forced to cancel a tour or fails to return passengers at a designated time, resulting in the passenger missing a flight or cruise departure, the passengers will receive a full refund. Cruise passengers will receive a full refund if the cruise liner fails to make port. Partial refunds are considered if Midwest Adventure Tours must cancel the tour due to safety & accident incidents. Midwest Adventure Tours operates in all weather conditions but reserve the right to alter, amend or cut short a tour if the circumstances require.